

CWB Registration – Upcoming Updates to ISO Standards – What you need to know:

ISO standards are periodically updated to stay aligned with today's business and regulatory environment. Over the next two years, several key standards - ISO 9001, ISO 14001, and ISO 45001 - will be revised. While organizations will have a transition period after the new editions are released, it's helpful to start preparing early.

We've summarized some of the anticipated changes below to help you plan ahead.

ISO 9001:2026 – Quality Management System

ISO 9001 is an international quality management standard that more than one million companies and organizations use to optimize their performance. It provides a framework for organizations to develop, implement, and maintain processes that ensure consistent quality in the products and services they deliver to customers.

Timelines



Snapshot of Key Changes

1. Promoting Quality Culture and Ethical Behaviour:

- Clause 5.1, among others in ISO 9001, will require senior management leaders to promote and demonstrate a commitment to quality culture and ethical behaviour.

2. Clarified Risk and Opportunity Management

- Updates will provide a clear separation between actions that manage risk versus actions that are opportunity-based.
- There is added emphasis on **planning for disruptions** such as supply chain issues, environmental factors, and technological changes.

3. Climate Change Considerations

- Climate change-related amendments made to ISO 9001 in 2024 are integrated into ISO 9001:2026.
- Organizations must determine whether climate change is a relevant issue that will affect results relevant to the quality management system.

4. Improved Communication and Customer Focus

- There is greater emphasis on consistently monitoring the customer experience, including satisfaction and feedback via surveys, social media, and customer input.
- Broader communication expectations with interested parties, such as regulators, suppliers, and the wider community.

5. Technology and Change Management

- Digital technologies such as AI, automation, and data analytics are explicitly recognized within the quality management framework.
- Stronger requirements for data integrity, monitoring, measurement, and validation of software tools used in quality management.

ISO 14001:2026 – Environmental Management Systems

ISO 14001 is an international environmental management standard used by organizations worldwide to reduce their environmental impact and improve sustainability performance. It provides a framework for developing, implementing, and maintaining processes that ensure continual improvements related to responsible environmental practices, and compliance with regulations.

Timelines



Snapshot of Key Changes

1. Integrating Climate Change and Sustainability

- Expanded requirements to incorporate climate change and sustainability considerations into long-term planning, objectives, and risk assessments.

2. Biodiversity and Climate Resilience

- New emphasis on biodiversity conservation, responsible land use, and adaptation to climate-related risks as part of environmental management objectives.

3. Supply Chain Transparency

- Greater emphasis on understanding and managing environmental impacts throughout the supply chain, with a life-cycle perspective.

ISO 45001:2027 - Occupational Health and Safety (OH&S) Management Systems

ISO 45001 provides requirements for the development and implementation of an occupational health and safety management system. Some of the key elements include hazard identification, legal and regulatory compliance, emergency planning, investigating incidents and continual improvement.

Timelines



Key Anticipated Changes

1. Mental Health and Wellbeing

- Expected updates include a stronger focus on mental health, psychological safety, and overall wellbeing in the workplace.

2. Climate Change Considerations

- New requirements may address occupational health and safety risks associated with climate change.

3. Opportunities for Health and Wellbeing

- It is expected there may be an increased focus on identifying opportunities to improve worker health and wellbeing, not simply identifying ways to prevent harm.

How to Prepare and How CWB Registration Can Support:

To ensure a smooth transition to the updated standards, organizations can start preparing now by:

- Learning about the anticipated updates to the relevant standards.
- Assessing your organization's current practices and conducting a gap analysis against the expected changes.
- Updating your organization's processes, operations, and documentation to address identified gaps and align with expected requirements.
- Training employees and key members of your organization's leadership team.
- Communicating with stakeholders and other key players as needed.

Whether your organization is already certified or exploring certification for the first time, CWB Registration is here to help you understand these and other ISO standards.

To learn more, contact us at 1-800-844-6790 or visit www.cwbgroup.org/services/registration.